

THEATRE ASSISTED LISTENING SYSTEM

In our main theatre, we offer a Williams AV assistive listening system designed to support patrons with hearing impairments. This system provides a personal audio relay of the performance through a variety of accessible options.

Infrared Stereo Stethoscope Receiver

The theatre is equipped with a stethoscope style receiver which can be obtained from the box office prior to the show. More information regarding the model can be found here: [Infrared Stereo Stethoscope Receiver - Williams AV](#)



Four-Channel Infrared Receiver

The theatre is equipped with body-pack style receivers, available for collection at the box office prior to the performance. These receivers can be paired with headsets provided at the box office, or alternatively, patrons may use their own 3.5mm headphones. This model is also usable with a neck loop. More information regarding the model can be found here: [Four-Channel Infrared Receiver - Williams AV](#)



WaveCAST Application – IOS & Android

In addition to the traditional infrared system, audience members can download an app to their smartphones and stream audio via a Wi-Fi network. This can then be used with personal headphones for a more customised listening experience.

To download the app, please visit the following link on the Williams AV website:

[WaveCAST App - Williams AV](#)

Once installed, ensure your device is connected to the Garrick's Hearing Assistance Wi-Fi network (available in your Wi-Fi settings) and enter the password provided below to connect. Please note the capital letters H and G:

Password: Hearing@Garrick

In the application, you can then select the audio stream, which may take approximately ten seconds to connect and sync with your device.

